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PRESS RELEASE

Consolidated results for the nine months ended September 30, 2019: Growing revenues, operating income and net income; prospects of recovery for the mortgage market

| Consolidated - Euro '000 | 9M2019 | 9M2018 | Change % |
|--------------------------|---------|---------|----------|
| Revenues | 156,603 | 129,293 | +21.1% |
| EBIT | 36,679 | 34,132 | +7.5% |
| Net income | 28,001 | 24,833 | +12.8% |

The board of directors of Gruppo MutuiOnline S.p.A. approved today the consolidated interim report on operations for the nine months ended September 30, 2019.

Revenues for the nine months ended September 30, 2019 are Euro 156.6 million, up 21.1% compared to the same period of the previous financial year (+10.8% considering only the three months ended September 30, 2019 compared to the same period of the previous year). Such increase is attributable to the growth of both the Broking Division, which records a revenue increase of 9.9%, passing from Euro 55.4 million in the first nine months of 2018 to Euro 60.8 million in the same period of 2019 (+7.6% considering only the three months ended September 30, 2019 compared to the same period of the previous year), and the BPO Division, which records a revenue increase of 29.6%, passing from Euro 73.9 million in the first nine months of 2018 to Euro 95.8 million in the same period of 2019 (+13.1% considering only the three months ended September 30, 2019 compared to the same period of the previous year).

Operating income increases by 7.5% in the nine months ended September 30, 2019, compared to the same period of the previous financial year, passing from Euro 34.1 million in the first nine months of 2018 to Euro 36.7 million in the same period of 2019 (+0.7% considering only the three months ended September 30, 2019 compared to the same period of the previous year). Such increase is attributable to the growth of both the Broking Division, which shows operating income increasing by 7.8%, passing from Euro 16.6 million in the first nine months ended September 30, 2019 (+25.5% considering only the three months ended September 30, 2019 compared to the same period of 2019 (+25.5% considering only the three months ended September 30, 2019 compared to the same period of the previous financial year), and the BPO Division, with operating income increasing by 7.1%, passing from Euro 17.5 million in the first nine months of 2018 to Euro 18.8 million in the same period of 2019 (-16.5% considering only the three months ended September 30, 2019 compared to the same period of 2019 (-16.5% considering only the three months ended September 30, 2019 compared to the same period of 2019 (-16.5% considering only the three months ended September 30, 2019 compared to the same period of 2019 (-16.5% considering only the three months ended September 30, 2019 compared to the same period of 2019 (-16.5% considering only the three months ended September 30, 2019 compared to the same period of the previous year).

Net income increases by 12.8% in the nine months ended September 30, 2019, passing from Euro 24.8 million in the first nine months of 2018 to Euro 28.0 million in the same period of 2019 (-7.6% considering only the three months ended September 30, 2019 compared to the same period of the previous year).

Evolution of the Italian residential mortgage market

In the third quarter 2019, the residential mortgage market is down year on year, due to a drop both of purchase mortgage and remortgage volumes.

Data from Assofin, an industry association which represents the main lenders active in the sector, show a year on year decrease of gross new mortgage originations of 13.2% in July, of 16.9% in August and of 14.8% in September 2019, explained by a single-digit percentage drop of purchase mortgage volumes and a contraction of over 30% of mortgages with other purposes.

Data from CRIF, a company which manages the main credit bureau in Italy, however show in the last months a progressive recovery in the number of credit report inquiries for mortgages, down year on year by 7.0% in August, and up 1.0% in September and 18.4% in October 2019.

For the next quarters, in the light of the recent significant and unexpected decrease in long-term interest rates, the outlook for the mortgage market has materially improved. However, due to the length of the loan application and disbursement process, it will take several months before the demand recovery leads to an increase in originations.

Report on operations and foreseeable evolution for the Broking Division

The Broking Division, while still suffering in the third quarter from the decrease of mortgage demand observed in previous periods, presents an improving outlook, thanks to the recovery of the mortgage market and the optimization of the E-Commerce Price Comparison.

As expected, Mortgage Broking revenues were also down in the third quarter of the financial year. However, the outlook of this business line for the next quarters appears to be better than previous expectations, mainly due to the recovery of remortgage demand, caused by lower market interest rates.

The weakness of Loans Broking continues. The ongoing interventions are aimed at reversing this trend starting from the next financial year.

With regards to Insurance Broking, the number of new contracts brokered is growing, as well as insurance broking revenues, despite an increase in marketing expenses. This trend is likely to continue in the next quarters.

As regards the E-Commerce Price Comparison, results continue to improve both in terms of revenues and margins, thanks to more incisive management of the business. However, organic traffic, which is now stable year-on-year, is not growing.

Report on operations and foreseeable evolution for the BPO Division

The results for the first nine months of the BPO Division are in line with management's expectations, as previously communicated, with a growth in turnover compared to the same period of the previous year, mainly due to the enlargement of the consolidation area.

However, in the third quarter, the operating margin contracted, mainly due to the full impact of the Mortgage BPO slowdown (with the same production capacity), as a result of the already mentioned decision of Bank of Italy which imposed a temporary suspension to the acquisition of new customers by one of the bank customers of the Division's services.

For the fourth quarter of the financial year, expectations for the various business lines remain unchanged, with the important exception of Mortgage BPO, whose outlook for the last quarter of the year, and for the beginning of 2020, has improved, thanks to the recovery of remortgage demand, visible since September.

The prospects for volume growth in the last quarter of the year for the Real Estate Services BPO, CQ Loan BPO and Leasing/Rental BPO business lines are therefore confirmed, due to the impact of the new contracts signed.

The performance of the Investment Services BPO business line in the second half of the year is expected to be substantially stable.

However, demand for Insurance BPO services remains weak, with a lower result for full year 2019 compared to the previous year.

* * *

Finally the Company informs that the date of the meeting of the board of directors for the approval of the draft annual report for the financial year ended 31 December, 2019 will be communicated as soon as the financial calendar for year 2020 is defined.

Attachments:

- 1. Quarterly consolidated income statement
- 2. Consolidated income statement for the three months ended September 30, 2019 and 2018
- 3. Consolidated income statement for the nine months ended September 30, 2019 and 2018
- 4. Consolidated balance sheet as of September 30, 2019 and June 30, 2019
- 5. Consolidated balance sheet as of September 30, 2019 and December 31, 2018
- 6. Declaration of the manager responsible for preparing the company's financial reports

Gruppo MutuiOnline S.p.A., a company listed on the STAR segment of the Italian Stock Exchange, is the holding company of a group of firms operating in online broking of financial products with an aggregator model (main web sites: MutuiOnline.it and Segugio.it) and in the outsourcing of complex processes for the financial services industry in the Italian market.

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ATTACHMENT 1: QUARTERLY CONSOLIDATED INCOME STATEMENT

| | Three months ended | | | | | |
|---|-----------------------|------------------|-------------------|----------------------|-----------------------|--|
| (euro thousand) | September 30, 2019 | June 30, 2019 | March 31, 2019 | December 31, 2018 | September 30, 2018 | |
| Revenues | 48,627 | 54,358 | 53,618 | 55,830 | 43,885 | |
| Other income | 1,179 | 980 | 906 | 1,302 | 1,196 | |
| Capitalization of internal costs | 540 | 927 | 165 | 384 | 158 | |
| Services costs | (18,947) | (20,856) | (21,418) | (21,740) | (17,527) | |
| Personnel costs | (15,579) | (17,723) | (16,497) | (18,242) | (14,109) | |
| Other operating costs | (2,012) | (1,552) | (1,760) | (1,932) | (1,210) | |
| Depreciation and amortization | (2,763) | (2,873) | (2,641) | (3,636) | (1,426) | |
| Operating income | 11,045 | 13,261 | 12,373 | 11,966 | 10,967 | |
| Financial income | 49 | 1,923 | 112 | 105 | 137 | |
| Financial expenses | (305) | (328) | (337) | (349) | (324) | |
| Income/(Losses) from investments | (150) | 311 | 60 | (833) | 110 | |
| Income/(Expenses) from financial assets/liabilities | (518) | (152) | (109) | (740) | (214) | |
| Net income before income tax expense | 10,121 | 15,015 | 12,099 | 10,149 | 10,676 | |
| Income tax expense | (2,510) | (3,606) | (3,118) | (628) | (2,438) | |
| Net income | 7,611 | 11,409 | 8,981 | 9,521 | 8,238 | |

| | Three mor | | % | |
|---|-----------------------|--|---------|---------|
| (euro thousand) | September 30, 2019 | otember 30, September 30, 2019 2018 | | |
| Revenues | 48,627 | 43,885 | 4,742 | 10.8% |
| Other income | 1,179 | 1,196 | (17) | -1.4% |
| Capitalization of internal costs | 540 | 158 | 382 | 241.8% |
| Services costs | (18,947) | (17,527) | (1,420) | 8.1% |
| Personnel costs | (15,579) | (14,109) | (1,470) | 10.4% |
| Other operating costs | (2,012) | (1,210) | (802) | 66.3% |
| Depreciation and amortization | (2,763) | (1,426) | (1,337) | 93.8% |
| Operating income | 11,045 | 10,967 | 78 | 0.7% |
| | | | | |
| Financial income | 49 | 137 | (88) | -64.2% |
| Financial expenses | (305) | (324) | 19 | -5.9% |
| Income/(Losses) from participations | (150) | 110 | (260) | N/A |
| Income/(Expenses) from financial assets/liabilities | (518) | (214) | (304) | -142.1% |
| Net income before income tax expense | 10,121 | 10,676 | (555) | -5.2% |
| Income tax expense | (2,510) | (2,438) | (72) | 3.0% |
| Net income | 7,611 | 8,238 | (627) | -7.6% |
| Attributable to: | | | | |
| Shareholders of the Issuer | 7,524 | 8,255 | (731) | -8.9% |
| Minority interest | 87 | (17) | 104 | N/A |

Attachment 2: Consolidated income statement for the three months ended September 30, 2019 and 2018

| | Nine mon | | % | |
|---|---|----------|----------|--------|
| (euro thousand) | September 30, September 30 2019 2018 | | | Change |
| Revenues | 156,603 | 129,293 | 27,310 | 21.1% |
| Other income | 3,065 | 2,777 | 288 | 10.4% |
| Capitalization of internal costs | 1,632 | 706 | 926 | 131.2% |
| Services costs | (61,221) | (48,416) | (12,805) | 26.4% |
| Personnel costs | (49,799) | (41,673) | (8,126) | 19.5% |
| Other operating costs | (5,324) | (4,012) | (1,312) | 32.7% |
| Depreciation and amortization | (8,277) | (4,543) | (3,734) | 82.2% |
| Operating income | 36,679 | 34,132 | 2,547 | 7.5% |
| | | | | |
| Financial income | 2,084 | 240 | 1,844 | 768.3% |
| Financial expenses | (970) | (1,185) | 215 | -18.1% |
| Income/(Expenses) from participations | 221 | 56 | 165 | 294.6% |
| Income/(Expenses) from financial assets/liabilities | (779) | (1,034) | 255 | 24.7% |
| Net income before income tax expense | 37,235 | 32,209 | 5,026 | 15.6% |
| Income tax expense | (9,234) | (7,376) | (1,858) | 25.2% |
| Net income | 28,001 | 24,833 | 3,168 | 12.8% |
| Attributable to: | | | | |
| Shareholders of the Issuer | 27,673 | 24,320 | 3,353 | 13.8% |
| Minority interest | 328 | 513 | (185) | -36.1% |

Attachment 3: Consolidated income statement for the nine months ended September 30, 2019 and 2018

Attachment 4: Consolidated balance sheet as of September 30, 2019 and June 30, 2019

| | As o | | | |
|---|--|---|--|--|
| (euro thousand) | September 30, 2019 | June 30, 2019 | Change | % |
| ASSETS | | | | |
| Intangible assets | 108,598 | 109,195 | (597) | -0.5% |
| Property, plant and equipment | 25,259 | 23,010 | 2,249 | 9.8% |
| Associates measured with equity method | 1,901 | 1,731 | 170 | 9.8% |
| Financial assets at fair value | 50,417 | 50,677 | (260) | -0.5% |
| Other non-current assets | 597 | 598 | (1) | -0.2% |
| Total non-current assets | 186,772 | 185,211 | 1,561 | 0.8% |
| Cash and cash equivalents | 26,877 | 24,756 | 2,121 | 8.6% |
| Trade receivables | 95,035 | 95,786 | (751) | -0.8% |
| Tax receivables | 10,111 | 6,584 | 3,527 | 53.6% |
| Other current assets | 6,234 | 6,562 | (328) | -5.0% |
| Total current assets | 138,257 | 133,688 | 4,569 | 3.4% |
| TOTAL ASSETS | 325,029 | 318,899 | 6,130 | 1.9% |
| Equity attributable to the shareholders of the Issuer Minority interest | 97,968 1,623 | 90,401 1,569 | 7,567 54 | 8.4% 3.4% |
| Total shareholders' equity | 99,591 | | | |
| | 55,651 | 91,970 | 7,621 | 8.3% |
| Long-term debts and other financial liabilities | | - | | |
| Long-term debts and other financial liabilities Provisions for risks and charges | 116,805 | 116,558 | 247 | 0.2% |
| Provisions for risks and charges | 116,805 1,610 | 116,558 1,630 | 247 (20) | 0.2% -1.2% |
| Provisions for risks and charges Defined benefit program liabilities | 116,805 | 116,558 | 247 | 0.2% |
| Provisions for risks and charges | 116,805 1,610 13,923 | 116,558 1,630 13,449 | 247 (20) 474 | 0.2% -1.2% 3.5% |
| Provisions for risks and charges Defined benefit program liabilities Deferred tax liabilities Other non current liabilities | 116,805 1,610 13,923 11,553 | 116,558 1,630 13,449 9,033 | 247 (20) 474 2,520 | 0.2% -1.2% 3.5% 27.9% |
| Provisions for risks and charges Defined benefit program liabilities Deferred tax liabilities Other non current liabilities | 116,805 1,610 13,923 11,553 2,186 | 116,558 1,630 13,449 9,033 2,334 | 247 (20) 474 2,520 (148) | 0.2% -1.2% 3.5% 27.9% -6.3% |
| Provisions for risks and charges Defined benefit program liabilities Deferred tax liabilities Other non current liabilities Total non-current liabilities | 116,805 1,610 13,923 11,553 2,186 146,077 | 116,558 1,630 13,449 9,033 2,334 143,004 | 247 (20) 474 2,520 (148) 3,073 | 0.2% -1.2% 3.5% 27.9% -6.3% 2.1% |
| Provisions for risks and charges Defined benefit program liabilities Deferred tax liabilities Other non current liabilities Total non-current liabilities Short-term debts and other financial liabilities Trade and other payables | 116,805 1,610 13,923 11,553 2,186 146,077 32,410 | 116,558 1,630 13,449 9,033 2,334 143,004 31,887 | 247 (20) 474 2,520 (148) 3,073 523 | 0.2% -1.2% 3.5% 27.9% -6.3% 2.1% 1.6% |
| Provisions for risks and charges Defined benefit program liabilities Deferred tax liabilities Other non current liabilities Total non-current liabilities Short-term debts and other financial liabilities Trade and other payables Tax payables | 116,805 1,610 13,923 11,553 2,186 146,077 32,410 23,452 | 116,558 1,630 13,449 9,033 2,334 143,004 31,887 25,419 | 247 (20) 474 2,520 (148) 3,073 523 (1,967) | 0.2% -1.2% 3.5% 27.9% -6.3% 2.1% 1.6% -7.7% |
| Provisions for risks and charges Defined benefit program liabilities Deferred tax liabilities Other non current liabilities Total non-current liabilities Short-term debts and other financial liabilities Trade and other payables Tax payables Other current liabilities | 116,805 1,610 13,923 11,553 2,186 146,077 32,410 23,452 493 | 116,558 1,630 13,449 9,033 2,334 143,004 31,887 25,419 1,509 | 247 (20) 474 2,520 (148) 3,073 523 (1,967) (1,016) | 0.2% -1.2% 3.5% 27.9% -6.3% 2.1% 1.6% -7.7% -67.3% |
| Provisions for risks and charges Defined benefit program liabilities Deferred tax liabilities Other non current liabilities Total non-current liabilities Short-term debts and other financial liabilities | 116,805 1,610 13,923 11,553 2,186 146,077 32,410 23,452 493 23,006 | 116,558 1,630 13,449 9,033 2,334 143,004 31,887 25,419 1,509 25,110 | 247 (20) 474 2,520 (148) 3,073 523 (1,967) (1,016) (2,104) | 0.2% -1.2% 3.5% 27.9% -6.3% 2.1% 1.6% -7.7% -67.3% -8.4% |

| | As | | % | |
|--|---|-----------------|--------------------|-----------------|
| (euro thousand) | September 30, December 31, 2019 2018 | | | Change |
| ASSETS | | | | |
| Intangible assets | 108,598 | 98,641 | 9,957 | 10.1% |
| Property, plant and equipment | 25,259 | 16,995 | 8,264 | 48.6% |
| Associates measured with equity method | 1,901 | 1,554 | 347 | 22.3% |
| Financial assets at fair value | 50,417 | 10,264 | 40,153 | 391.2% |
| Other non-current assets | 597 | 599 | (2) | -0.3% |
| Total non-current assets | 186,772 | 128,053 | 58,719 | 45.9% |
| Cash and cash equivalents | 26,877 | 67,876 | (40,999) | -60.4% |
| Trade receivables | 95,035 | 75,155 | 19,880 | 26.5% |
| Tax receivables | 10,111 | 3,986 | 6,125 | 153.7% |
| Other current assets | 6,234 | 5,207 | 1,027 | 19.7% |
| Total current assets | 138,257 | 152,224 | (13,967) | -9.2% |
| TOTAL ASSETS | 325,029 | 280,277 | 44,752 | 16.0% |
| Equity attributable to the shareholders of the Issuer Minority interest | 97,968 1,623 | 81,792 1,154 | 16,176 469 | 19.8% 40.6% |
| Total shareholders' equity | 99,591 | 82,946 | 16,645 | 20.1% |
| Long-term debts and other financial liabilities | 116,805 | 75,638 | 41,167 | 54.4% |
| - | | | | |
| Provisions for risks and charges Defined benefit program liabilities | 1,610 13,923 | 1,797 12,076 | (187) 1,847 | -10.4% 15.3% |
| Deferred tax liabilities | 11,553 | | | N/ |
| Other non current liabilities | 2,186 | 28 1,661 | 11,525 525 | 31.6% |
| Total non-current liabilities | 146,077 | 91,200 | 54,877 | 60.2% |
| Short-term debts and other financial liabilities | 32,410 | 58,582 | (26,172) | -44.7% |
| Trade and other payables | 23,452 | 24,698 | (1,246) | -44.7 |
| Tax payables | 493 | 24,098 | (1,240) (2,228) | -81.9% |
| Other current liabilities | 495 23,006 | 2,721 | 2,876 | 14.3% |
| Total current liabilities | 79,361 | 106,131 | (26,770) | -25.2% |
| TOTAL LIABILITIES | 225,438 | 197,331 | 28,107 | 14.2% |
| TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY | 325,029 | 280,277 | 44,752 | 16.0% |

ATTACHMENT 5: CONSOLIDATED BALANCE SHEET AS OF SEPTEMBER 30, 2019 AND DECEMBER 31, 2018



ATTACHMENT 6: DECLARATION OF THE MANAGER RESPONSIBLE FOR PREPARING THE COMPANY'S FINANCIAL REPORTS

Declaration Pursuant to Art. 154-bis, Paragraph 2 – Part IV, Title III, Chapter II, Section V-bis, of Italian Legislative Decree No. 58 of 24 February 1998: "Consolidation Act on Financial Brokerage Pursuant to Articles 8 and 21 of Italian Law No. 52 of 6 February 1996"

Re: Press release - Nine months ended September 30, 2019 results

I, the undersigned, Francesco Masciandaro, the manager responsible for preparing the financial reports of Gruppo MutuiOnline S.p.A.

DECLARE

pursuant to paragraph 2 of Article 154-bis Paragraph 2 – Part IV, Title III, Chapter II, Section V-bis, of Italian Legislative Decree No. 58 of 24 February 1998, that the accounting information contained in this press release corresponds with the accounting documents, ledgers and records.

Francesco Masciandaro

Gruppo MutuiOnline S.p.A.